

ONE
MORE
1:1

REAL PEOPLE,
REAL POTENTIAL,
REAL POSSIBILITIES.

BEYOND THE BANNER

Discovering the person behind the profile.



#hOPEntowork

NAKISHA STEPHENS

Customer Support & Enablement Leader | Learning & Development | Knowledge Management | UX Design

“I translate complexity into frontline readiness and learning that people can practically use.”



10+ Years
Experience



AUGUSTA, GA

Open to
Remote or Hybrid



LOOKING FOR

Manager or
Director Roles



READY TO
START

Immediately

How I Work

Curious + Strategic + Collaborative

I thrive where I can solve problems, simplify complexity, and learn alongside great people.



Focused, Positive, & Dependable

The teammate who brings structure, optimism, and follows through.

What People Notice



What I'm Exploring

Building AI-enabled learning experiences.

Exploring how AI can create smarter, more personalized learning experiences.



WHO I AM PROFESSIONALLY

Learning & Development leader with 10+ years of experience transforming learning, quality, and knowledge management into measurable business results. Proven success leading enterprise enablement, CRM transformations, and scalable learning strategies that improve performance, accelerate adoption, and drive operational excellence through data, AI, and people-centered leadership.

COMPETENCIES & SKILLS

Learning & Enablement

Data & Reporting

Knowledge Management

QA

Performance Management

Process Improvement

UX Design

AI

THE VALUE I BRING

- ✓ Builds learning people actually use.
- ✓ Connects operations and enablement.
- ✓ Leads with empathy and accountability.

LET'S START THE CONVERSATION

Excited about the opportunity to bring my experience, leadership, and passion to a team that values people and performance.

✉ nakisha.stephens@icloud.com

☎ +1 (706) 524 4576

📍 Evans, GA | Not open to relocate

🌐 linkedin.com/in/nakishastephens

Know Someone Hiring?

Share my  or tag a connection!